

## **Care Guide for Engineered Wood Flooring**

### **PREVENTATIVE MAINTENANCE FOR LACQUERED AND OILED FLOORS**

There are precautionary measures you can take to ensure a long life for your beautiful new wood floor:

#### **DOOR MATS**

Keep a doormat both outside and inside entrance doors, this will remove dirt and gravel before it is walked in, which will greatly reduce the wear on your floor. Ensure you clean the mats regularly to keep them effective at removing dirt and grit.

#### **FURNITURE**

Furniture legs should be fitted with felt pads to avoid unnecessary marks and scratches on the floor. Regularly check and clean the felt feet and replace when required. Use castor cups to protect the floor from castor damage.

#### **MOISTURE PROTECTION**

Mop up any spills; never allow water or other liquids to lie on the floor. Please ensure that any water that is applied when cleaning becomes dry within one minute.

#### **CLEANING LACQUERED FLOORS**

Engineered wood flooring prefinished with a lacquer gives it a smooth, easy-to-clean surface. With any wood product, it is wise to limit the amount of water that is used and we recommend regular vacuuming to control dust and prevent particles of grit from being walked into the surface. The floor can be cleaned with a well-wrung mop or spray mop system (recommended). Use a neutral detergent, maximum pH 8.

Please ensure that any water that is applied becomes dry within one minute. A spillage will not mark your floor if you wipe it up immediately.

#### **REMOVAL OF STAINS ON LACQUERED FLOORS**

If you have a stain on the floor, you can try to remove it with a mild detergent (without ammonia) diluted in lukewarm water. Stubborn stains such as asphalt, rubber, oil, shoe polish, soot, chocolate and grease can be removed by washing naphtha, white spirit, or Turpentine spirit and water (50/50). Crayons, lipstick, Indian Ink, stearin and chewing gum can be removed by freezing with a spray, or place a plastic bag with pieces of ice on the stain. Then scrape off very carefully, being sure to avoid scratching the timber surface. Blood is best to be removed using cold water.

#### **HOW TO LOOK AFTER YOUR LACQUERED FLOOR**

An effective maintenance program will keep the floor clean and looking great! The following information is designed to provide a starting point for such a program and is appropriate for both commercial and domestic floors.

#### **DRY CLEANING**

Floors should be cleaned daily using dry cleaning methods, such as vacuum or dust control mop, such as a standard anti-static dust mop.

#### **DAMP CLEANING**

Soluble dirt should be removed by cleaning using a spray-mop system such as the [Bona Maintenance Kit](#).

#### **CLEANING OILED FLOORS**

Engineered wood flooring prefinished with oil gives it a smooth, easy-to-clean surface. With any wood product, it is wise to limit the amount of water that is used and we recommend regular vacuuming to control dust and prevent particles of grit from being walked into the surface. Periodically the floor can be cleaned with a well-wrung mop or spray mop system (recommended). Use a neutral detergent, maximum pH 8. Please ensure that any water that is applied becomes dry within one minute. A spillage will not mark your floor if you wipe it up immediately.

#### **HOW TO LOOK AFTER YOUR OILED FLOOR**

An effective maintenance program will keep the floor clean and looking great! The following information is designed to provide a starting point for such a program and is appropriate for both commercial and domestic floors.

#### **DRY CLEANING**

Floors should be cleaned daily using dry cleaning methods, such as vacuum or dust control mop, such as a standard antistatic dust mop.

#### **DAMP CLEANING**

Soluble dirt should be removed by cleaning using a mop system such as the Osmo Telescopic Handle with the [Osmo Optiset Microfibre Cleaning Kit](#).