

Carpet Care Guide (Polypropylene)

Regularly cleaning your carpet helps to keep it in good condition and prolong it's life. Regular vacuuming will remove dirt and dust and keep your tufts upright.

Tips for a New Carpet

- Placing doormats at all of the entrances to your home will help to trap dirt and moisture
- Vacuum daily if possible especially during the first few weeks. Loose fibres can work their way to the surface, and vacuuming will remove these
- If you have a carpet fibre that seems longer than the others – never pull it! It should be trimmed to the height of the other tufts or give us a call and we can sort this for you.
- There may be a slight odour after a new carpet is fitted (that new carpet smell). This could be caused by the carpet, the underlay or any adhesives which may have been used. Ideally, ventilate your room by opening windows and doors and the odour will normally disappear in a couple of days
- Using the right vacuum is recommended. One fitted with a beater bar and/or brushes for cut pile carpets and one without a beater bar/brushes is best for loop pile carpets.
- Use furniture pads
- Rotate furniture regularly
- Keep pets' nails trimmed

Don'ts for a New Carpet

- Rub the stain
- Pull at loose tufts of carpet
- Allow it to be subject to direct sunlight
- Over wet the carpet attempting to remove a stain
- Use a bleach mix unless the carpet is 100% polypropylene

How To Clean Polypropylene carpets with a bleach mix

Important! The only carpet that is safe to use a bleach mix on is a 100% polypropylene carpet. Always check with us if you are not sure of your carpet make-up. Bleach will lift colour from wool, cord or any other carpet type so it's really important to make sure that your carpet is definitely 100% polypropylene if you don't want patches.

For detailed advice please call us on 01993 709898 and we will do our best to take you through the process.

How to Remove Pet Hairs From Carpet

- Use a lint roller to remove any surface hairs
- Rubber gloves are a great tool in removing pet hair. Simply put on the gloves and give the carpet a good rub.